

24th
elets NBFC 100
TECH SUMMIT
& AWARDS

India's **Biggest** and
Longest-Running
NBFC
Congregation

Back in Mumbai for
the 8th Time



19th November 2026



Aurika Mumbai

Agenda



Timings

Session Flow

08:00 AM – 09:15 AM Registration & Networking Breakfast

09:15 AM – 09:30 AM Welcome Address by **Dr. Ravi Gupta**, Founder & CEO, Elets Technomedia & Editor-in-Chief, The Banking & Finance Post Magazine

Lamp Lighting Ceremony & Launch of Special Edition – The Banking & Finance Post

09:30 AM – 09:45 AM Keynote Address

09:45 AM – 10:00 AM Expert Talk

10:00 AM – 10:40 AM Inaugural Panel Discussion
The Next Credit Cycle: Where Will India's NBFC Growth Come From?

As India enters a new phase of credit growth, NBFCs are exploring new opportunities across retail, MSME, affordable housing, vehicle, and underserved Bharat markets. This session will examine how technology, data-driven underwriting, co-lending, embedded finance, and deeper regional penetration can drive the next wave of NBFC growth while maintaining asset quality and managing risk.

10:40 AM – 11:00 AM Tea & Networking Break

11:00 AM – 11:40 AM Panel Discussion
The AI-Native NBFC Playbook: From Intelligent Automation to Autonomous Finance

AI is moving NBFCs beyond traditional automation toward intelligent, data-driven, and increasingly autonomous operations. This session will explore how NBFCs can leverage AI, GenAI and Agentic AI are reshaping underwriting, risk management, collections, fraud prevention, customer experience, and operations to drive faster decisions, greater efficiency, and scalable growth while ensuring responsible AI, governance, and regulatory compliance.

11:45 AM – 12:00 PM **Expert Talk**

12:00 PM – 12:15 PM **Expert Talk**

12:15 PM – 12:55 PM **Panel Discussion**
From Digital Lending to Intelligent Lending: Reimagining the Credit Lifecycle with AI

AI is transforming the entire lending lifecycle—from customer acquisition and KYC to underwriting, decisioning, servicing, and collections. This session will explore how NBFCs, banks, and fintechs are using AI, automation, and alternative data to make lending faster, smarter, more personalised, and risk-aware while improving customer experience and portfolio performance.

01:00 PM – 01:25 PM **Dialogue Session**
The Intelligent Customer Experience: AI, Personalisation & the Human Touch

As customer expectations evolve, NBFCs are moving towards seamless, personalised, and intelligent experiences across every touchpoint. This session will explore how digital onboarding, AI, omnichannel engagement, and data-driven personalisation are transforming customer journeys, strengthening trust, and creating differentiated financial experiences.

01:30 PM – 01:50 PM **AWARDS CEREMONY (Part-1)**
Elets 13th NBFC Excellence Awards 2026

02:00 PM – 02:45 PM **Networking Lunch & Expo Walkthrough**

03:00 PM – 03:40 PM **Panel Discussion**
Securing the Digital Finance Ecosystem: Navigating DPDP Compliance, Cybersecurity Threats & Data Governance

As NBFC institutions face growing data privacy and cybersecurity risks, strong governance is becoming critical to building trust and resilience. This session will explore how financial institutions can strengthen DPDP compliance, protect sensitive data, manage evolving cyber threats, and build robust governance frameworks while enabling secure digital innovation.

03:45 PM – 04:00 PM **Expert Talk**

04:00 PM – 04:15 PM **Expert Talk**

04:15 PM – 04:55 PM **Panel Discussion**
Beyond Digital Transformation: Building the Intelligent NBFC of 2030

The next phase of NBFC transformation goes beyond digitisation toward intelligent, AI-driven enterprises. This session will explore how NBFCs can leverage AI, GenAI, cloud, data, and automation to build smarter operations, personalised customer journeys, faster credit decisions, and resilient risk frameworks while preparing for the evolving demands of the financial ecosystem.

05:00 PM – 05:15 PM **Tea & Networking Break**

05:15 PM – 05:55 PM **Panel Discussion**
Fueling Bharat's Growth: Credit Transformation Across MSME, Housing & Rural India

Expanding access to productive credit is critical to powering Bharat's economic growth. This session will explore how NBFCs, banks, and fintechs are leveraging technology, alternative data, innovative underwriting, and last-mile distribution to address credit needs across MSMEs, housing, mobility, and rural markets while driving financial inclusion and sustainable growth.

06:00 PM – 06:40 PM**Panel Discussion****NBFC–Fintech Convergence: Building Tomorrow's Financial Ecosystems**

The NBFC–fintech relationship is evolving from traditional partnerships to integrated technology ecosystems. This session will explore how NBFCs and fintechs are leveraging AI, APIs, cloud, embedded finance, and shared data platforms to drive innovation, expand market reach, improve customer experience, and build scalable lending solutions.

06:45 PM – 07:25 PM**AWARDS CEREMONY (Part-2)****Elets 13th NBFC Excellence Awards & Felicitation 2026****07:25 PM – 07:30 PM****Closing Note****07:30 PM Onwards****Networking Cocktails & Dinner (Invite Only)**